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Subject: Registered for HIV data but no tick boxes appearing to download

Posted by [mquaife](#) on Tue, 12 Sep 2017 15:39:54 GMT

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UPDATE - It seems my application was still pending, so did not have access. This has now appeared, thank you!

Hi,

I successfully registered to download the data, including the additional HIV data. When I click through a country's datasets, I can check the box next to the DHS recodes but not those of the HIV datasets. Should I see tickboxes or have I the wrong end of the stick?

Best wishes

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Subject: Re: Registered for HIV data but no tick boxes appearing to download

Posted by [Liz-DHS](#) on Sun, 01 Oct 2017 04:13:34 GMT

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Dear User,

Have you succeeded in downloading the requested datasets or do you still need assistance?

Thank you for your post.

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Subject: Re: Registered for HIV data but no tick boxes appearing to download

Posted by [Bridgette-DHS](#) on Mon, 02 Oct 2017 12:58:50 GMT

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User replied via email that he is now OK, and successfully downloaded the datasets.

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