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Subject: Unable to download HIV and geographic datasets

Posted by [Glory](#) on Sat, 15 Apr 2017 13:50:08 GMT

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Hi Everyone,

I am a new user on this forum and I am glad to be a member.

My name is Glory Atilola. A Nigerian currently undertaking a full-time PhD studies in Spatial Epidemiology of Disease of Global Health importance at Northumbria University, Newcastle (Previous MSc Epidemiology, Witwatersrand, South Africa).

I just got approval from measuredhs to download dhs datasets. However, I have a little challenge with using the chrono bulk download manager: it doesn't seem to download the datasets in an easily understand manner as the files are not properly labelled with the original filenames).

Second, I was unable to download the HIV and geographic datasets as well as the hyperlink/checkbox option is not active (other DHS RECODE datasets are fine). Is there something I am missing?

Kindly advise.

Thank you.

Glory

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Subject: Re: Unable to download HIV and geographic datasets

Posted by [admin](#) on Mon, 17 Apr 2017 12:42:38 GMT

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Hi Glory, It sounds like your session may have expired. I would try closing your browser and logging again and retry the download process.

If that doesn't work please contact [archive@dhsprogram.com](mailto:archive@dhsprogram.com) for further assistance.

Thanks

Bob

DHS UserForum Adminisrator

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