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Subject: Error Message when Extracting Data

Posted by [kristenthrower](#) on Mon, 07 Feb 2022 18:57:02 GMT

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Good afternoon,

I'm currently taking a course in which we are doing a semester long research project using data from the IPUMS DHS interface. I have requested access to survey datasets for the Democratic Republic of the Congo. I was approved for this, but while trying to extract the data, I received an error message saying I did not have access to the samples and/or variables I selected. I've attached my authorization letter for the DRC, the error message I've received, and a screenshot of the variables I am requesting. Could someone perhaps explain why it is not allowing me to access it?

Thank you for your time and feedback.

Kristen

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#### File Attachments

1) [Screen Shot 2022-02-07 at 1.46.44 PM.png](#), downloaded 332 times

2) [Screen Shot 2022-02-07 at 1.55.35 PM.png](#), downloaded 372 times

3) [Screen Shot 2022-02-07 at 11.15.29 AM.png](#), downloaded 340 times

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Subject: Re: Error Message when Extracting Data

Posted by [boyle014](#) on Mon, 28 Mar 2022 21:40:29 GMT

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Dear Kristen,

Do the two samples appear in green on the Samples page after you have logged into IPUMS DHS? If not, that suggests that you did not actually receive permission to use those samples. We would suggest emailing the data archivist at The DHS Program about this. The email is: [archive@dhsprogram.com](mailto:archive@dhsprogram.com)

Hope that helps!

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