
Subject: Re: Citations library RIS format issues with languages other than English
Posted by [Erica-DHS](#) on Fri, 05 Feb 2016 17:31:18 GMT

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Hi Again,

We've done some exploring and may have a solution: Try changing the "import character encoding" to 'Western'. The default is "auto" which doesn't work for some reason. See image:

Let us know if this works!

Erica

File Attachments

1) [Zotero options.png](#), downloaded 1263 times
