
Subject: Re: Creating a facility quality index
Posted by [ae.adegbosin](#) on Thu, 29 Aug 2019 06:02:10 GMT
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@ Sonny your query sums up a major gap in literature on assessment of MNCH service quality. I have so far come across two publications that constructed a form of index; (structural & process indices). I have listed the papers below:

<https://bmjopen.bmj.com/content/9/7/e029631.info>

<https://www.sciencedirect.com/science/article/pii/S2214109X1631802>

A composite measure similar to the composite coverage index or co-coverage index widely used to measure MNCH indicator coverage needs to be developed. I believe by mapping all items surveyed in all the available service quality surveys (SPA, SARA, SDI...) and looking at the WHO QoC framework, it may be possible to develop a viable composite index for quality assessment. Am keen on working on this subject.
