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Subject: Re: Definition of "working order" in the Malawi SPA 2013.

Posted by [Liz-DHS](#) on Thu, 14 Dec 2017 16:09:49 GMT

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Dear User,

Your understanding of this question is correct. Please check the bolded section below that provide an explanation of your observation:

(some health facilities have answered in the question 802 b that the equipment is "reported not seen" but then answered in 802 c that the equipment is in working order)

Actually the interviewer does not need to turn on the equipment, but can accept the response of the respondent

Here is the interviewer instruction for Q801 and Q802:

The interviewer starts with Q801 to determine if the facility conducts any hemoglobin test on site, i.e. in the facility. If 2 (no) then skips out of this section.

If 1(yes) proceed to ask for the specific test and reagent indicated in Q. 802.

For each test equipment used in the facility (column "a" in Q. 802 is "1") proceed to column "b" and ask to see the equipment and reagent if applicable:

Interviewer instructions for Items that must be observed:

"1" for "OBSERVED": The item was seen in the service delivery area or in an adjacent room where it can easily be accessed and used.

"2" for "REPORTED, NOT SEEN": The staff report the item is present at the service site or in an adjacent area in the facility where it can easily be used, but for some reason (e.g., key to cabinet is missing or room is locked), the interviewer cannot observe the item.

"3" for "NOT AVAILABLE": The item is reported either to not be available, or within a reasonable proximity. If the item is "NOT AVAILABLE" verify that the staff is not reporting "NOT AVAILABLE" when in fact the item is present but "non-functioning". If the item is available but is not functioning, it will be marked as "1" "OBSERVED" OR "2" "REPORTED, NOT SEEN" and then subsequently marked as "NOT FUNCTIONING". The program implication of having equipment that is not functioning is different than for when the equipment does not exist.

Interviewer instructions for functioning equipment:

For some "OBSERVED" (or "REPORTED, NOT SEEN") items, you also will need to ask if the item is functioning or in working order at the time of your visit. For these cases use the following criteria:

"1" for "YES": You observe that the item is in working order, or you do not actually see the equipment yet the staff indicates to you that the equipment is functioning.

"2" for "NO": The item does not function if the staff member indicates that it is not in working order.

"8" for "DON'T KNOW": The respondent is not certain if the item is in working condition or not, and

you cannot verify the functioning condition (e.g. the place where the item might be is locked and cannot be accessed at the time of the survey and the respondent does not know about the item).

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